At Home Apartments …… more than just a room

12 Pearson Street, Sale Phone: 1300 730 003 stay@athomeapartments.com.au **athomeapartments.com.au**

**At Home Apartments – Pet Policy Agreement**

At Home Apartments – is a pet friendly business that understands pets are an extension of your family. We gladly welcome our guests traveling with small well behaved and suitably house-trained dogs. However not all our premises can accommodate them. All dogs must be disclosed prior to arrival to discuss suitability and there will be a $15 fee per week for each pet. This fee will not apply to guide dogs or assistive dogs – management has a right to ask for validating identification. I agree to and understand the terms of the At Home Apartments Pet Policy. as follows:

• A valid credit card number must remain on file.

• Any undisclosed dog on the premises will result in an additional non-disclosure fee of $35 per dog.

• Housekeeping and Maintenance Service: I agree to make my property/space available to housekeeping and/or maintenance needs at all times and will arrange to have my pet out of the suite to accommodate this service if required

• Pet must weigh less than 35kg and be kept clean if entering the premises

• Pet must be free of fleas and be flea treated.

• All items inside the suite are to cater for human use and are not to be used for pets.

• Owners must provide suitable bedding, crates, bowls etc for the dogs use

• Dogs are not permitted on soft furnishings, e.g. sofas & beds.

• Pets are not to be left unattended on the property except for very short durations. Ie a quick shopping trip. When the guest leaves the premises, the pet must be secured outside in a yard or in a proper pet crate or carrier inside.

• Pet must comply with local legislation.

• Pet must be on a controlled leash at all times when not inside the premises.

• Guest is responsible for cleaning up after the pet on property grounds and properly disposing of the waste in the outside dumpster/bins or as otherwise designated on a continuous basis not just at the end of the stay. Any cleaning beyond normal property servicing carried out by At Home Apartments due to the pets presence will be charged to the customer

• Damages caused by my pet to my suite, its furnishings, or any other part of the property are my sole responsibility. I understand that my account will be charged for the cost of such damages. Guest suite is subject to damage inspection at any time and upon checkout.

• Noise/Disruptive complaints: if management receives more than 2 (two) complaints, alternative arrangements must be made for the pet.

• At all times while staying with At Home Apartments the pet remains the sole responsibility of the guest and all safety, regulatory and policy issues need to be complied with by them.

• At Home Apartments will not be held responsible for any issues in regard to the pet and makes no claims as to suitability or otherwise of the premises or security of fences and gates etc for the pet.

Signed ………………………………………………………………………….

Date …………………………………………………………………………….

Credit Card Number ………………………………………………………….

Exp …………………………..